

Jess Hole

Seeking a creative and systematic career as a landscape designer.

325 N Olathe View Rd
Olathe, KS 66061
(913) 742-2376
jessthole13@gmail.com

EXPERIENCE

Star Chiropractic, Shawnee, KS — Office Associate

AUGUST 2021 - PRESENT

- Front facing representative of the office and lead of patient relations.
- Coordinate schedules to increase efficiency and care for patient needs.
- Communicate patient protocols and provide necessary resources.
- Update, modernize and create new content for the company website.

Family Tree Nursery, Overland Park, KS — Nursery Salesperson

MARCH 2020 - JULY 2021

- Educated customers about individual plants and holistic landscape plans.
- Communicated how to effectively care for plants in the establishment process and disease or pest prevention when problems arose.
- Diagnosed plant diseases, environmental stresses, and pest damage and recommended appropriate solutions.

Master Landscape, Inc., Manhattan, KS — Designer

AUGUST 2019 - DECEMBER 2019

- Led client consultations to go over desires of residential or commercial landscape plans.
- Produced site analysis and created designs that met client expectations and respected the natural landscape.
- Presented designs to sell in a competitive landscape market.
- Built estimates within client budgets utilizing company software.

Family Tree Nursery, Overland Park, KS — Custom Potting Designer and Installer

MAY 2018 - AUGUST 2019

- Managed and installed over 100 custom potting orders for clients in-store and on-site within a four month time period.
- Provided timely, detailed and consumer specific customer service in the greenhouse.

SKILLS

HARD SKILLS:

DynaScape Design Software.

Sustainability practices.

Plant identification and diagnoses.

Data collection.

Large equipment operations: skid steer, Dingo compact loader, lawn mowers.

Small equipment operations: chainsaw, string trimmer, etc.

Safety precautions/PPE Training.

SOFT SKILLS:

Effective communicator/educator.

Project management.

Prioritization.

Time management.

Inclusivity toward new ideas; collaborative.

Problem solving.

Respect for cultural/personal values.

Blanchford Landscape Group, Bozeman, MT — *Garden Services Intern*

MAY 2017 - AUGUST 2017

- Maintained residential landscapes by pruning, planting, mulching, shearing, fertilizing and managing pest problems in sustainable and ethical ways.
- Gained knowledge of treatment and care of both natural ponds and pond installations.

Greensman Landscape, Kansas City, MO — *Maintenance Crew Member*

MAY 2015 - AUGUST 2016

- Delegated daily tasks to fellow 1-4 crew members.
- Explained maintenance strategies to clients on the job site.
- Utilized appropriate maintenance and upkeep techniques on trees, shrubs, etc.

University of Central Missouri, Warrensburg, MO — *Resident Assistant*

AUGUST 2014 - MAY 2015

- Created a friendly and inviting environment for 45-50 residents in the dorms.
- Coordinated weekly and monthly social events or community service projects for resident halls.

EDUCATION

Kansas State University, Manhattan, KS — *Bachelor of Science in Landscape Horticulture*

AUGUST 2015 - MAY 2018

Johnson County Community College, Overland Park, KS — *Spanish Immersion Program 1*

MAY 2022- JUNE 2022

Conversational classes twice a week for two hours each class.

LaunchCode, Kansas City, KS — *LC101 Programming Course + LiftOff*

JULY 2021- FEBRUARY 2022

Online computer programming bootcamp where we attend lessons, complete coding exercises and code out larger assignments individually and with classmates. Programming Languages: JavaScript, Java, TypeScript, HTML5/CSS; Frameworks: JSON, AngularJS, Spring Boot; Databases: MySQL; Tools: Thymeleaf, IntelliJ.

AWARDS AND INVOLVEMENT

Pi Alpha Xi, Member at Kansas State University. National Honorary Society for Horticulture.

Irrigation Association E3 Scholarship, Award Winner. Irrigation Association.

Horticulture Club, Member at Kansas State University.

VOLUNTEER WORK

Mission Adelante, Kansas City, MO — *ESL Teacher*

FEBRUARY 2020 - MAY 2020

Worked one on one with a student for one trimester two hours a week.

Casas por Cristo, Juárez, México — *Volunteer Builder*

MAY 2015

Built a small frame home for a family of four in a ten day time span.